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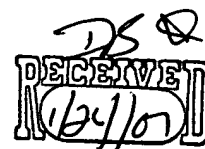
Serial No.: 09/159,503

Examiner: T. Tran

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Barry et al.
Serial No.: 09/159,503
Filed: September 24, 1998

Docket: COS 97 101
Art Unit: 2756
Examiner: T. Tran



Title: INTEGRATED BUSINESS SYSTEM FOR WEB BASED
TELECOMMUNICATIONS MANAGEMENT

AMENDMENT UNDER 37 C.F.R. 1.312

OFFICIAL

Assistant Commissioner for Patents
Washington, D.C. 20231

Dear Sir:

Upon the request of the Examiner in charge of this application and before issuance of the above-mentioned application, please amend the specification as follows:

IN THE SPECIFICATION:

On page 30, lines 27 and 28, please delete the phrase "co-pending U.S. Patent Application ____ (D#11040)" and insert --U.S. Patent No. 6,115,040-- therefor.

On page 32, line 5, please delete the phrase "co-pending application ____ (D#11040)" and insert --U.S. Patent No. 6,115,040 entitled-- therefor.

On page 45 lines 10 and 11 please delete the phrase "co-pending U.S. Patent Application ____ (D#11040)" and insert --U.S. Patent No. 6,115,040-- therefor.

On page 56, line 19, please delete the phrase "____ (D#11042)" and insert --09/159,408-- therefor.

On page 57, lines 3 and 4, please delete the phrase "____ (D#11042)" and insert --09/159,408-- therefor.

On page 65, line 11, please delete the phrase "____ (D#11042)" and insert --09/159,408-- therefor.

On page 66, line 5, please delete the phrase "____ (D#11042)" and insert --09/159,408-- therefor.

On page 68, line 13, please delete the phrase "____ (D#11042)" and insert --09/159,408-- therefor.



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FAX TRANSMITTAL FORM EXPEDITED PROCEDURE

DATE: January 24, 2001

TO: T. Tran
Art Unit 2756
Technology Center 2700
United States Patent & Trademark Office

FAX: (703) 305-0040

FROM: Brian C. Oakes
Associate Technology Counsel

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2. Transmittal Form
3. Amendment under 37 CFR 1.312

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Amendment under 37 CFR 1.312; Application No. 09/159,503;

Filed 9/24/98; in re of Barry et al.

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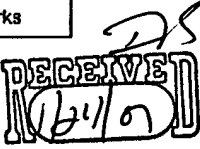
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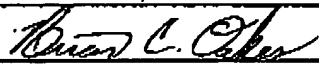
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TRANSMITTAL FORM (to be used for all correspondence after initial filing)	Application Number	09/159,503
	Filing Date	September 24, 1998
	First Named Inventor	Barry et al.
	Group Art Unit	2756
	Examiner Name	T. Tran
Total Number of Pages in This Submission	Attorney Docket Number	COS-97-101

ENCLOSURES (check all that apply)		
<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input type="checkbox"/> Amendment / Response <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Response to Missing Parts/ Incomplete Application <input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Assignment Papers (for an Application) <input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition Routing Slip (PTO/SB/89) and Accompanying Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Small Entity Statement <input type="checkbox"/> Request for Refund	<input checked="" type="checkbox"/> After Allowance Communication to Group <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to Group (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input checked="" type="checkbox"/> Additional Enclosure(s) (please identify below) Certificate of Transmission Fax Transmittal
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SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm or Individual name	Brian C. Oakes Reg. No.: 41,467
Signature	
Date	1/24/2001

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I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to Assistant Commissioner for Patents, Washington, D.C. 20231 on this date <u>January 24, 2001</u>	
Typed or printed name	Tracy Goodwin
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